

Welcome to the FFLIC Louisiana Mutual Aid Resource Guide

Mutual aid is a practice deeply rooted in solidarity and care. It is a tradition of communities coming together to share resources, skills, and support to meet each other's needs. Unlike charity, mutual aid operates on the principle of collective care, where everyone contributes what they can and receives what they need.

In Louisiana, mutual aid has long been a lifeline, especially during times of crisis. From hurricanes and natural disasters to systemic inequities, our communities have shown remarkable resilience by standing together and uplifting one another. This guide is a reflection of that spirit.

Why Mutual Aid Matters

Mutual aid builds stronger, more connected communities by addressing gaps that traditional systems often fail to fill. It ensures that everyone has access to essentials like food, shelter, healthcare, and emotional support while fostering relationships based on trust and shared responsibility.

This resource guide is designed to:

- Connect individuals to mutual aid networks and services in communities across Louisiana.
- Provide tools for organizing and participating in mutual aid efforts.
- Highlight the collective power of communities supporting one another.

How to Use This Guide

Inside, you'll find resources spanning food assistance, housing support, healthcare access, legal aid, and more. This mutual aid guide was created with input from community members across the state who understand firsthand the needs and challenges they face. It is a living document that will be regularly updated as information changes or new resources become available. If you'd like to support or contribute to the information-sharing process, please contact us at info@fflic.org or (504) 708-8376.

Whether you're seeking help or looking to contribute, this guide is here to empower you with the knowledge and connections to make an impact. Together, we can continue to build a more equitable and compassionate Louisiana. Thank you for being part of this vital effort to care for and uplift one another.

"This country will not be a good place for any of us to live in unless we make it a good place for all of us to live in"
-Martin Luther King Jr.



Lafayette, La

Financial and Utility Assistance

Catholic Charities of Acadiana

Resources available: food security, shelter, general support services, emergency financial assistance to eligible individuals

Phone: (337) 235-4972

Address: 405 St John St, Lafayette, LA 70502

Website: <https://catholiccharitiesacadiana.org/>

Lafayette (DCFS) (Social service Programs, SNAP, Kinship)

Resources: Social services, financial and family support

Phone: (337) 262-5111

Address: 825 Kaliste Saloom Rd. #218 Lafayette, LA 70508

Website: <https://www.dcss.louisiana.gov/directory/office/5>

SMILE Community Action Agency

Resources: utility assistance, rental assistance

Phone: (337) 234-3272

Address: 501 St. John St. Lafayette, LA 70501

Website: <https://smilecaa.org/>

Legal

Acadiana Service Corporation

Resources: Provide free or low-cost civil legal aid, immigration services

Phone: (337) 237-4320

Address: 1020 Surrey St. Lafayette, LA 70502

Website: <https://www.la-law.org/>

Lafayette Clerk of Court

Phone: (337) 291-6400

Address: 800 S Buchanan St, Lafayette, LA 70501 (15th Judicial District Court Lafayette Parish Courthouse)

Website: <https://www.lpclerk.com/>

Lafayette Drug Court

Phone: (337) 291-5410

Address: 301 W University Ave, Lafayette, LA 70506

Website: <https://www.15thjdc.org/adcc-1>

Lafayette Bar Association

Resources: Pro-bono attorneys, legal aid

Phone: (337) 237-4700

Address: 2607 Johnston St, Lafayette, LA 70503

Website: <https://www.lafayettebar.org/>

Louisiana State Probation and Parole- Lafayette District



Resources: Re-entry and transitional work programs, Information for and about people in prison

Phone: (337) 262-5444

Address: 237 W. Willow St., Lafayette, LA 70501

Website: <https://doc.louisiana.gov/imprisoned-person-programs-resources/probation-community-corrections/>

Lafayette City and Juvenile Court

Resources: Online court services, court information, and court resources

Phone: (337) 291-8720

Address: 105 E Convent St, Lafayette, LA 70501

Website: <https://www.lpclerk.com/juvenile>

Housing and Shelters

ARC of Acadiana

Resources: Residential and discipleship program for men overcoming addiction

Phone: (337) 234-7254

Address: 2008 Eraste Landry Rd, Lafayette, LA 70506

Website: <https://arcofacadiana.org/>

Catholic Charities of Acadiana

Resources: Service provider for people dealing with hunger, homelessness, poverty, and situational crisis

Phone: (337) 235-4972

Address: 405 St. John St. Lafayette, LA 70205

Website: <https://catholiccharitiesacadiana.org/>

Faith House of Acadiana

Resources: Domestic violence crisis center and shelter for abuse survivors

Phone: (337) 232-8945 or 1-(888)-411-1333 (24/7 confidential hotline)

Address: P.O. Box 93145 Lafayette, LA 70509

Website: <https://faithhouseacadiana.com/>

Housing Authority of Lafayette

Resources: HCV and public housing programs, HCV partnership program

Phone: (337) 232-3515

Address: 115 Kattie Dr. Lafayette, LA 70501

Website: <https://www.thelha.com/>

Goodwill Acadiana

Resources: Housing services for seniors, disabled individuals, and low-income

Phone: (337) 769-7650

Address: 2435 W. Congress St. Lafayette, LA 70506

Website: <https://www.goodwillacadiana.org/services>

The Outreach Center

Resources: Day shelter providing basic needs services to the poor and homeless

Phone: (337) 237-7618

Address: 625 N. University Ave. Lafayette, LA 70506

Website: <https://www.outreachcenterlafayette.org/>

Lighthouse

Resources: Addiction treatment facility, women and children transitional housing shelter

Phone: (337) 289-9141



Address: 625 N. University Ave. Lafayette, LA 70506

Website: <https://www.outreachcenterlafayette.org/>

Oxford House of Acadiana

Resources: Sober living community for men and women. Oxford houses are self-run, self-supported homes for individuals in recovery

Phone: (337) 456-5398

Address: 104 Parduton St. Lafayette, LA 70503

Website: <https://www.oxfordhouse.org/>

USDA Rural Development Program

Resources: Affordable housing programs for qualified applicants

Phone: (337) 262-6602

Address: 905 Jefferson St. #320 Lafayette, LA 70501

Website: <https://www.rd.usda.gov/>

Salvation Army

Resources: Homeless shelters, transitional housing, permanent supportive housing and re-entry services

Phone: (337) 235-2407

Address: 212 6th St. Lafayette, LA 70501

Website: <https://southernusa.salvationarmy.org/ala-lou-mis/provide-shelter/>

St. Joseph Shelter (Catholic Charities)

Resources:

Phone: (337) 235-4972 ext. 1222

Address: 100 E Milton Ave, Lafayette, LA 70508

Website: <https://catholiccharitiesacadiana.org/emergencyssheltering>

SMILE Family Shelter

Resources: Housing counseling and case management services. Also offering assistance with Head Start programs, LiHeap, and workforce training.

Phone: (337) 233-7788

Address: 501 St. John St. Lafayette, LA 70501

Website: <https://smilecaa.org/programs/lafayette-emergency-assistance-program/>

Grief and Mental Healthcare

Healing House

Resources: Grief support center for children ages 4-17

Phone: (337) 234-0443

Address: 160 S Beadle Rd, Lafayette, LA 70508

Website: <https://www.healing-house.org/>

Carefree Counseling

Resources: Free counseling from volunteer mental health professionals

Phone: (337) 231-6371

Address: 525 S. Buchanan St. Lafayette, LA 70501

Website: www.extramile4.org

Tyler Mental Health Center

Resources: Out-patient psychiatric treatment, counseling, inpatient psychiatric, and 24-hour crisis services.

Phone: (337) 262-4100
Address: 302 Dulles Drive Lafayette, LA 70506
Website: <https://ldh.la.gov/index.cfm/directory/detail/8376/catid/101>

Caregiver's Support Group
Resources: Support services for persons caring for the elderly
Phone: (337) 289-8516 or (337) 289-8517
Address: 201 Audobon Blvd. Lafayette, LA 70503
Website: N/A

National Alliance on Mental Health (NAMI) Acadiana
Resources: Education, support, and advocacy programs for individuals and families with mental illness
Phone: (337) 654-2138 or 1(800) 272-8255 (24 hour crisis hotline)
Website: <https://www.namiacadiana.org/in-a-crisis/>

Hospice of Acadiana
Resources: Non-profit hospice providing hospice care, palliative care, and grief counseling for the terminally ill and their families
Phone: (337) 232-1234
Website: <https://hospiceacadiana.com/>

The Carpenter House
Resources: is a resource for end-of-life care, symptom management, and respite care for primary caregivers
Phone: (337) 233-1131 or 1(844)-200-1104 (24 hour crisis line)
Address: 923 W Pinhook Rd, Lafayette, LA 70503
Website: <https://www.thecarpenterhealthnetwork.com/about-us/carpenter-house/>

HIV/AIDS

Acadiana C.A.R.E.S.
Resources: STD clinic and support network for people living with HIV/AIDS. Onsite programs for primary and preventative care, substance use treatment, housing, and individualized case management.
Phone: (337) 233-2437
Address: 809 Martin Luther King Jr Dr, Lafayette, LA 70501
Website: <https://www.acadianacares.org/>

Healthcare and Hospitals

Lafayette Parish Health Unit
Resources:
Phone: (337) 262-5616 ext. 131
Address: 220 W Willow St bldg A, Lafayette, LA 70501
Website: <https://ldh.la.gov/index.cfm/directory/detail/4807/catid/192>

Kid med Hotline (children under 19) 1(877) 455-9955
Louisiana Medicaid (LACHip)
Resources: Medicaid eligibility office
Phone: 1(877) 252-2447
Address: 117 Production Dr. Lafayette, LA 70508
Website: <https://ldh.la.gov/index.cfm/directory/detail/8290/catid/158>

**St. Bernadette's Clinic**

Resources: Non-emergency medical care and limited dental services for uninsured, sliding-scale

Phone: (337) 470-3460

Address: 409 St. John St. Lafayette, LA 70501

Website: https://www.fmolhs.org/locations/acadiana?utm_source=Google&utm_medium=listing&utm_campaign=GM

Ochsner University Hospital and Clinics

Resources: Local hospital and specialty clinics

Phone: (337) 261-6000

Address: 2390 W Congress St, Lafayette, LA 70506

Website: <https://www.ochsner.org/locations/ochsner-university-hospital-and-clinic>

American Cancer Society

Resources: Advocacy and services for cancer and stroke-related issues

Phone: (337) 237-3797

Address: 1604 W. Pinhook Rd. Ste. 182 Lafayette, LA 70508

Website: www.cancer.org

Food, Clothing, and Household Supplies**Extra Mile Clothes Closet**

Resources: Volunteer-led community clothing closet

Phone: (337) 237-2090

Address: 720 St. John St. Lafayette, LA 70501

Website: <https://theextramileregioniv.com/clothes-closet-program/>

Goodwill on Ambassador

Resources: Community thrift store

Phone: (337) 988-0197

Address: 2345 W. Congress St. Lafayette, LA 70506

Website: <https://www.goodwillacadiana.org/shop>

Hand up Thrift Shop

Resources: Community thrift store

Phone: (337) 704-4444

Address: 105 Leonie St. Lafayette, LA 70506

Website: <http://www.handupthrift.com/index.htm>

Salvation Army

Resources: Community thrift store, emergency assistance with food, clothing, household items, etc.

Phone: (337) 235-2407

Address: 115 E. 3rd. St Lafayette, LA 70501

Website: <https://www.salvationarmyusa.org/usn/>

St Joseph's Diner (Catholic Charities)

Resources: Breakfast 7:30 am-8:00 am M-F, Lunch for Senior Citizens, or Single Parents with kids 11 am-12 pm
lunch for public 11:30 am-12:30 pm

Phone: (337) 235-4972

Address: 405 St. John St. Lafayette, LA 70502

Website: <https://catholiccharitiesacadiana.org/sjd>



National Total Care

Resources: Delivers DME, including nutritional supplements, enteral feeding, and incontinence supplies

Address: 115 Marcon Drive, Lafayette, LA 70507

Phone: (337) 291-9919

Website: www.nationaltotalcare.com

Employment/Business Services

Acadiana Planning Commission

Resources: an economic development district for Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin and Vermillion parishes

Phone: (337) 806- 9368

Address: 101 Jefferson St. Ste. 201 Lafayette, LA 70501

Website: <https://www.planacadiana.org/>

Goodwill Acadiana

Resources: Work readiness and job placement programs

Phone: (337) 769-7650

Address: 2435 W. Congress St. Lafayette, LA 70506

Website: <https://www.goodwillacadiana.org/services>

CGG Women's Business Center (Enterprise Consortium of the Gulf Coast)

Resources: Non-profit organization providing services for small business owners and entrepreneurs. Training assistance and support needs for Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Mary, St. Martin, and Vermillion residents.

Phone: (337) 889-0211

Address: 110 Travis Street Ste. 92 Lafayette, LA 70503

Website: <https://www.opportunitylouisiana.gov/resource/ecgc-womens-business-center>

Substance Abuse and Addiction Treatment

Vermillion Behavioral Health Systems

Resources: Addiction and mental health treatment

Phone: 1(855) 412-2322

Address: 2520 N. University Ave., Lafayette, LA 70507

Website: <https://www.acdiavermilion.com/programs/>

Acadiana Al-Anon & Al-Ateen

Resources: Alcoholism treatment program. Free services for family members of those with chemical dependency

Phone: (337) 233-1626

Address: (locations may vary)

Website: <https://sites.google.com/view/acadianaafg02>

Acadiana Alcohol Anonymous

Resources: Alcohol recovery programs and support groups

Phone: (337) 991-0830

Address: (locations may vary)

Website: <https://aa-acadiana.org/meetings/>

Visions Outpatient Services



Resources: Outpatient substance abuse treatment, special programs for DUI/DWI, self-pay, and private insurance accepted

Phone: (337) 704-0799

Address: 1131 Rue du Belier Lafayette, LA 70507

Website: <https://www.acadiavermilion.com/programs/outpatient>

Center for Psychotherapy and Addictive Disorder

Resources: Addiction treatment facility that offers sliding fee payment for services

Phone: (337) 233-2400

Address: 800 Kaliste Saloom Rd. Lafayette, LA 70508

Website: N/A

Narcotics Anonymous

Resources: recovery and support groups

Phone: (337) 406-1300

Address: locations may vary

Website: N/A

Elderly Aid

Cajun Area Agency on Aging

Resources: Assistance for adults 60 and older, and 21 and older with disabilities

Phone: (337) 572-8940 or 1 (800) 738-2256

Address: 110 Toledo Dr. Lafayette, LA 70506

Website: <https://cajunaaa.org/services/>

Greenhouse Senior Center

Resources: A recreation center for seniors that also offers classes, education, and senior citizen services

Phone: (337) 291-5458

Address: 110 NE Evangeline Thrwy. Lafayette, LA 70507

Website: <https://cajunaaa.org/directories/greenhouse-senior-center/>

Lafayette Council on Aging

Resources: Advocacy and resources for seniors aged 60 and older

Phone: (337) 262-5990

Address: 160 Industrial Pkwy. Lafayette, LA 70508

Website: <https://www.laf-coa.org/senior-services>

Caring Touch Home Health Care, LLC

Resources: Home healthcare services for elderly individuals

Phone: 337-233-7009

Address: 920 W. Pinhook Rd. Ste. 235 Lafayette, LA 70503

Website: N/A

Social Security Administration 1(888) 619-4771

Elderly Protection 1(833) 577-6532

Disability & Special Needs

Families Helping Families of Acadiana



Resources: A resource center for people with disabilities

Phone: (337) 984-3458

Address: 100 Benman Rd. Lafayette, LA 70506

Website: <https://fhfacadiana.org/>

LARC Developmental Disabilities Services

Resources: Support services for individuals with developmental and intellectual disabilities

Phone: (337) 989-6110

Address: 303 New Hope Rd. Lafayette, LA 70506

Website: <https://lafayettelarc.org/>

Acadiana Area Human Services

Resources: Flexible Family Fund provides a monthly stipend to families of eligible children with severe or profound developmental disabilities from birth to age 18. Also provides resources to people with developmental disabilities.

Phone: (337) 262-4190

Address: 302 Dulles Dr. Lafayette, LA 70506

Website: <https://aahsd.org/>

Caring Touch Homecare

Resources: Caregiver program for people with disabilities

Phone: (337) 233-7009

Address: 920 W. Pinhook Rd. Ste. 235

Website: N/A

Down Syndrome Association of Acadiana

Resources: Services and advocacy for people with Down Syndrome including a stipend program, therapy, and scholarships

Phone: (337) 234-3901

Address: 100 Asma Blvd. Lafayette, LA 70508

Website: <https://www.dsaa.info/>

Children's Special Health Services

Resources: Several clinics are held for handicapped children.

Phone: N/A

Address: 220 West Willow Street, Bldg. A Lafayette, LA 70501

Website: <https://partnersforfamilyhealth.org/cshs/>

Deaf Action Center/OPD

Resources: Social, religious, and recreational services, supportive counseling to persons with disabilities and families.

Phone: (337) 232-3463

Address: 1408 Carmel Avenue, Lafayette, LA 70501

Website: <https://catholiccharitiesacadiana.org/deaf-action-center>

Youth Services and Childcare

Avec Les Enfants

Resources: A secure, safe place for non-custodial parents to visit with their children.

Phone: (337) 236- 5478

Address: 111 St. Antonie St. Lafayette, LA 70501

Website: www.extramile4.org

**Big Brothers Big Sisters of Acadiana, Inc.**

Resources: For children, ages 6-15 with identifiable needs. Foster care services and one-to-one matching of an adult volunteer with a child from a primarily single-parent home.

Phone: (337) 269-0454

Address: 123 East Main St. Lafayette, LA 70501

Website: <https://www.acadianabigs.com/>

Boys & Girls Club of Acadiana

Resources: Youth development agency

Phone: (337) 285-4555

Address: P.O Box 62166 Lafayette, LA 70501

Website: www.bgcacadiana.com

Acadiana Pregnancy Center and Clinic

Resources: Free pregnancy and STD testing, counseling services, abortion alternatives

Phone: (337)232-5509

Address: 913 S. College Rd. Lafayette, LA 70503

Website: <https://apcclafayette.org/>

Heart of Hope

Resources: Child advocacy center for sexual trauma and child trafficking

Phone: (337) 269-1557 or 337-233-RAPE (24 hr crisis hotline)

Address: P.O.Box 52967 Lafayette, LA 70505

Website: <https://theheartsofhope.org/>

Children's Shelter

Resources: Emergency shelter for boys and girls ages 2-17 who need protective custody and/or have been removed due to abuse or neglect

Phone: (337)237-7618

Address: 1000 E. Willow St. Lafayette, LA 70501

Website:

Families and Friends of Louisiana's Incarcerated Children (FFLIC)- Lafayette Chapter

Resources: Advocacy and resources for youth and families involved or at risk of being involved in the youth incarceration system

Phone: (504) 708-8376

Website: <https://www.ffclic.org/>

Childcare Assistance Program (CCAP)

Resources: Assist parents or guardians to pay for child care. Parents working and/or going to school 20 + hours per week and meeting income guidelines are eligible.

Phone: 337-262-5111

Address: 825 Kaliste Saloom, Bldg. 6, Ste 100

(Brandywine Building)

Lafayette, LA 70508

Website: N/A

The Family Tree

Resources: Community education programs, counseling services, specialized infant and youth programs, and some financial aid services

Phone: (337) 981-2180



Address: 1602 W. Pinhook Rd. Lafayette, LA 70508

Website: <https://www.acadianafamilytree.org/>

The Extra Mile

Resources: Homebuilders Program- helps families keep children out of foster care, return from foster care, or avoid residential, psychiatric, or detention placement. Services are provided through child and family agencies.

Phone: (337) 237-2090

Address: 720 Saint John St. Lafayette, LA 70501

Website: <https://theextramileregioniv.com/home-builders-program/>

Child Care Assistance 1(888)524-3578

Education

Lafayette Public School Board

Address: 202 Rue Iberville Lafayette, LA 70508

Phone: (337) 521-7000

Website: <https://www.lpssonline.com/>

Louisiana Technical College

Address: 1101 Bertrand Dr. Lafayette, LA 70506

Phone: (337) 262-5962

Website: <https://www.solacc.edu/>

South Louisiana Community College

Address: 1101 Bertrand Dr. Lafayette, LA 70506

Phone: (337) 521-9000

Website: <https://www.solacc.edu/>

University of Louisiana at Lafayette

Address: 104 E. University Circle Lafayette, LA 70503

Phone: (337) 482-1000

Website: <https://louisiana.edu/>

Homeless Education Department (Lafayette Parish School System)

Resources: Assist with school enrollment, supplies, fees, uniforms, case management, and referrals

Phone: (337) 521-7000

Website: <https://www.lpssonline.com/departments/academics/federal-programs/homeless-education-services>

Emergency Services

Lafayette Parish Sheriff's Department

Address: 316 W. Main St. Lafayette, LA 70501

Phone: (337) 232-9211

Website: <https://lafayettesheriff.com/>

Reentry Program (Sheriff's Department)

Phone: (337) 231-6365

Lafayette Police Department

Address: 900 E. University Ave. Lafayette, LA 70503



Phone: (337) 291-8600

Website: <https://www.lafayettela.gov/lpd/default>

232 Help

Resources: Assistance with rent and utility hardships, education, food, and clothing. Also resources for mental health, shelter, and substance abuse

Address: 1005 Jefferson St. Lafayette, LA 70501

Phone: (337) 232-4357

Website: <https://www.232-help.org/>

Suicide Crisis Hotline

Phone: (800) 784-2433 or (800) 273-8255

Prevent Child Abuse Louisiana (PCAL)

Phone: (855) 452-5437

Drug Help Hotline

Phone: (800) 662-4357

Electrical Outages

Phone: (337) 291-5700

Shreveport, La

Financial and Utility Assistance

Salvation Army

Resources: Utility bill assistance and annual Christmas funds for low-income families

Address: 200 E. Stoner Ave. Shreveport, LA 71101

Phone: (318) 424-3200

Website: <https://southernusa.salvationarmy.org/ala-lou-mis/shreveport/>

Eddie Jones (Lakeside Community Center)

Resources: Shreveport Water Assistance Program (SWAP), Low-Income Home Energy Assistance Program (LIHEAP), Weatherization Assistance Program (WAP)

Address: 1729 Ford St. Shreveport, LA 71103

Phone: (318) 222-2436

Website: <https://www.caddocaa.org/apps/news/article/1972128>

David Raines Community Center

Resources: Shreveport Water Assistance Program (SWAP), Low-Income Home Energy Assistance Program (LIHEAP), Weatherization Assistance Program (WAP)

Address: 1625 David Raines Rd. Shreveport, LA 71107

Phone: (318) 425-2401



Website: <https://www.caddocaa.org/apps/news/article/1972128>

Philidelphia Center

Resources: Utility and rent assistance for people living with HIV/AIDS

Address: 2020 Centenary Rd. Shreveport, LA 71104

Phone (318) 222-6633

Website: <https://philadelphiacenter.org/>

United Way of Northwest Louisiana

Resources: Financial literacy and aid

Address: 820 Jordan St., Suite 370 Shreveport, LA 71101

Phone: (318) 677-2504

Website: <https://unitedwaynwla.org/>

Christian Services

Resources: Emergency bill pay assistance

Address: 2346 Levy St. Shreveport, LA 71103

Phone: (318) 221-4857

Website: <https://www.christianservicela.org/>

Caddo Community Action Agency

Resources: Shreveport Water Assistance Program (SWAP), Low-Income Home Energy Assistance Program (LIHEAP), Tax Services

Address: 4055 St. Vincent St. Shreveport, LA 71108

Phone: (318) 861-4808

Website: <https://www.caddocaa.org/>

Socialization Services

Resources: Water bill pay assistance

Address: 3017 W. 70th St. Shreveport, LA 71108

Phone: (318) 671-5800

Website: N/A

Catholic Charities of North Louisiana

Resources: Emergency utility assistance

Address: 902 Olive St. Shreveport, LA 71104

Phone: (318) 865-0200

Website: <https://ccnla.org/>

St. Vincent DePaul Society

Resources: Emergency financial assistance; referrals for utility assistance

Address: P.O. Box 52543 Shreveport, LA 71135

Phone: (318) 865-7807

Website: <https://svdpshreveport.org/>

American Red Cross

Resources: Disaster assistance

Address: 805 Brook Hollow Dr. Shreveport, LA 71105

Phone: (318) 865-9545

Website: <https://www.redcross.org/local/louisiana.html>

**Money Management International**

Resources: Mortgage, debt and bankruptcy assistance

Address: 333 Texas St. Ste.#1300 Shreveport, LA 71101

Phone: (318) 752-9252

Website: <https://www.moneymangement.org/locations/louisiana/shreveport>

Bossier Parish Community Services

Resources: Assistance with gas and electric utility bills

Address: 700 Benton Rd. Bossier City, LA 71111

Phone: (318) 747-1045

Website: <http://bocs.org/>

Legal**NWLA Pro Bono Project**

Resources: Free civil legal assistance for low-income individuals

Address: 625 Texas St. Shreveport, LA 71101

Phone: (318) 221-8104

Website: <https://shreveportbarfoundation.org/>

Louisiana Civil Justice Center

Resources: Info and legal referrals for civil issues

Address: 1700 Buckner St. Shreveport, LA 71101

Phone: (318) 318-676- 7900

Website: <https://caddocoa.org/resources/directory/louisiana-civil-justice-center-2/>

Northwest Louisiana Legal Services

Resources: Free civil legal resources for low-income and elderly

Address: 720 Travis St. Shreveport, LA 71101

Phone: (318) 222- 7186

Website: N/A

Catholic Charities of North Louisiana

Resources: Free legal services for immigrants and low-income individuals

Address: 902 Olive St. Shreveport, LA 71104

Phone: (318) 865-0200

Website: <https://ccnla.org/>

Housing and Shelters**Community Support Programs Inc.**

Resources: Housing Voucher Programs, assistance with rent for low-income and elderly

Address: 3003 Knight St. Suite 115, Shreveport, LA 71105

Phone: (318) 865-1422

Website: <https://cspla.org/>

The ARC of Caddo-Bossier

Resources: Community group homes for those living with disabilities

Address: 351 Jordan St. Shreveport, LA 71101

Phone: (318) 221-8392

Website: <https://thearccaddobossier.org/>



Volunteers of America North Louisiana

Resources: Permanent and transitional housing services; homeless outreach and advocacy

Address: 360 Jordan St. Shreveport, LA 71101

Phone: (318) 221-2669

Website: <https://voanorthla.org/>

Caddo Community Action Agency

Resources: Hotel vouchers for homeless, mortgage counseling, and referrals for security deposit assistance

Address: 4055 St. Vincent St. Shreveport, LA 71108

Phone: (318) 861-4808

Website: <https://www.caddocaa.org/>

Christian Services- Mother Stewart House (for Women)

Resources: Transitional housing program for women

Address: 1248 Sprague St., Shreveport, LA 71101

Phone: (318) 222-3363

Website: N/A

Providence House

Resources: Short-term transitional housing program and homeless shelter

Address: 814 Cotton St. Shreveport, LA 71101

Phone: (318) 221-7887

Website: <https://theprovidencehouse.com/>

Salvation Army

Resources: Homeless shelter and rental assistance programs

Address: 200 E. Stoner Ave. Shreveport, LA 71101

Phone: (318) 424-3200

Website: <https://southernusa.salvationarmy.org/ala-lou-mis/shreveport/>

Shreveport-Bossier Rescue Mission

Resources: Shelter and assistance for the homeless

Address: 901 McNeil St. Shreveport, LA 71101

Phone: (318) 227-2868

Website: <https://www.sbrescuemission.com/>

St. Vincent DePaul Society

Resources: Emergency rent and mortgage assistance

Address: N/A

Phone: (318) 865-7807

Website: <https://svdpshreveport.org/>

Bossier Parish Community Services

Resources: Emergency rental and deposit assistance

Address: 700 Benton Rd. Bossier City, LA 71111

Phone: (318) 747-1045

Website: <http://bocs.org/>

Catholic Charities of North Louisiana

Resources: Emergency rental assistance, homebuyer education, and resource referrals

Address: 902 Olive St. Shreveport, LA 71104



Phone: (318) 865-0200
Website: <https://ccnla.org/>

Hope Connections

Resources: a low-barrier shelter offering supportive services to people experiencing chronic homelessness
Address: 2350 Levy St. Shreveport, LA 71103
Phone: (318) 670-4951
Website: <https://www.nwlahope.org/blank-3>

Family Life Community Development Corporation

Resources: Homeless prevention services
Address: 2835 Hollywood Ave. Shreveport, LA 71108
Phone: (318) 631-7031
Website: <http://mobile.newtestamentupc.comcastbiz.net/>

Urban Housing of America, Inc.- Louisiana

Resources: Affordable housing development
Address: 6881 W. Bert Kouns Industrial Loop suite. 2, Shreveport, LA 71129
Phone: (318) 423-2899
Website: <https://www.urbanhousingofamerica.org/>

Grief and Mental Healthcare

Volunteers of America North Louisiana

Resources: Mental and Behavioral Health resource center
Address: 360 Jordan St. Shreveport, LA 71101
Phone: (318) 221-2669
Website: <https://voanorthla.org/>

Shreveport Behavioral Health Center

Resources: Sliding fee scale mental health treatment for youth and adults
Address: 1310 N. Hearne St. Shreveport, LA 71107
Phone: (318) 676-5111
Website: <https://nlhsd.org/>

Community Support Programs

Resources: Services for the homeless with mental illness
Address: 3003 Knight St. Suite 115, Shreveport, LA 71105
Phone: (318) 865-1422
Website: <https://cspla.org/>

A Place that Warms the Heart

Resources: Free grief support groups for individuals and families
Address: 2285 Benton Rd. Office A-101 Shreveport, LA 71111
Phone: (318) 746-5775
Website: <https://caddocoa.org/resources/directory/a-place-that-warms-the-heart-grief/>

OASIS Integrated Medical Services

Resources: Marital and divorce counseling services
Address: 910 Pierremont Rd. Ste., 410 Shreveport, LA 71106
Phone: (318) 678-8880



Website: N/A

Goodwill Industries of North Louisiana
Resources: Behavioral health program
Address: 800 W. 70th St. Shreveport, LA 71106
Phone: (318) 868-4701
Website: <https://goodwillnla.org/about-us/>

National Alliance on Mental Health (NAMI) of Northwest Louisiana
Resources: Education and advocacy support for youth, parents, veterans, military, and LGBTQ individuals
Address: LSUHSC SAHP MOT Program- 1501 Kings Hwy., Shreveport, LA 71103
Phone: (318) 751-1820
Website: <https://namilouisiana.org/>

United Way of Northwest Louisiana
Resources: Counseling Services
Address: 820 Jordan St., Suite 370 Shreveport, LA 71101
Phone: (318) 677-2504
Website: <https://unitedwaynwla.org/>

Low-Cost Healthcare

MLK Health Center and Pharmacy
Resources: Pharmacy and healthcare services for low-income and uninsured
Address: 865 Olive St. Shreveport, LA 71104
Phone: (318) 227-2912
Website: <https://mlkhealth.org/>

Caddo Parish Health Unit
Resources: Pregnancy and STD testing, family planning, WIC, and immunizations
Address: 1035 Creswell St. Shreveport, LA 71101
Phone: (318) 676-5222
Website: <https://www.louisiana.gov/>

David Raines Community Center
Resources: Healthcare options for uninsured, Medicaid enrollment assistance, WIC, and behavioral health services
Address: 1625 David Raines Rd. Shreveport, LA 71107
Phone: (318) 425-2401
Website: <https://www.caddocaa.org/apps/news/article/1972128>

Total Health Family Clinic
Resources: Walk-in urgent care center for uninsured
Address: 2533 W. Bert Kouns Industrial Loop #106 Shreveport, LA 71108
Phone: (318) 686-3770
Website: N/A

Pool of Siloam
Resources: Free clinic, women's healthcare services, counseling, medication and medical supplies assistance
Address: 520 Olive St. Shreveport, LA 71104
Phone: (318) 638-2212
Website: N/A



Volunteers of America of North Louisiana

Resources: Adoption and crisis pregnancy counseling resources, veteran resource and advocacy center

Address: 360 Jordan St. Shreveport, LA 71101

Phone: (318) 221-2669

Website: <https://voanorthla.org/>

Bossier Parish: Health Unit

Resources: Family planning services, STD testing, WIC, and immunizations

Address: 3022 Old Minden Rd. #100, Bossier City, LA 71112

Phone: (318) 741-7314

Website: <https://ldh.la.gov/index.cfm/directory/detail/4788>

Bossier Office of Community

Resources: Transportation services to doctor visits

Address: 700 Benton Rd. Bossier City, LA 71111

Phone: (318) 747-1045

Website: <http://bocs.org/>

Elderly Aid

American Red Cross

Resources: Low cost blood test or lab work

Address: 805 Brook Hollow Dr. Shreveport, LA 71105

Phone: (318) 865-9545

Website: <https://www.redcross.org>

YMCA of Northwest Louisiana

Resources: Physical health activities for elderly and youth

Address: 3455 Knight St. Shreveport, LA 71105

Phone: (318) 674-9635

Website: <https://www.ymcanwla.org/>

Mental Health Advocacy Services

Resources: Advocacy for disabled and elderly individuals

Address: 1525 Fairfield Ave. Shreveport, LA 71101

Phone: (318) 676-7332

Website: <https://mhas.louisiana.gov/>

Caddo Council on Aging

Resources: Healthcare aid for elderly and individuals with disabilities

Address: 1700 Buckner St. Suite. 240 Shreveport, LA 71101

Phone: (318) 676-7900

Website: <https://caddocoa.org/>

Community Support Programs Inc.

Resources: Housing Voucher Programs, assistance with rent for low-income and elderly

Address: 3003 Knight St. Suite 115, Shreveport, LA 71105

Phone: (318) 865-1422

Website: <https://cspla.org/>

New Horizons Independent Living

Resources: Services for deaf individuals, medical device program, advocacy, and referrals

Address: 1707 N. Market St. Shreveport, LA 71107

Phone: (318) 671-8131

Website: <https://nhilc.org/>

Disability & Special Needs

LA Vocational Rehab Services

Resources: Education assistance for people with disabilities

Address: 1525 Fairfield Ave. #708 Shreveport, LA 71101

Phone: (318) 676-7155

Website: https://www.laworks.net/workforcedev/lrs/lrs_rehabilitation.asp

Mental Health Advocacy Services

Resources: Advocacy for disabled and elderly individuals

Address: 1525 Fairfield Ave. Shreveport, LA 71101

Phone: (318) 676-7332

Website: <https://mhas.louisiana.gov/>

Catholic Charities of North Louisiana

Resources: Assistance with SSD and SSI applications

Address: 902 Olive St. Shreveport, LA 71104

Phone: (318) 865-0200

Website: <https://ccnla.org/>

New Horizons Independent Living

Resources: Services for deaf individuals, medical device program, advocacy, and referrals

Address: 1707 N. Market St. Shreveport, LA 71107

Phone: (318) 671-8131

Website: <https://nhilc.org/>

The ARC of Caddo-Bossier

Resources: Community group homes for those living with disabilities

Address: 351 Jordan St. Shreveport, LA 71101

Phone: (318) 221-8392

Website: <https://thearccaddobossier.org/>

Families Helping Families

Resources: Referral and resource center for individuals with developmental disabilities

Address: 215 Bobbie St. Bossier City, LA 71112

Phone: (318) 226-5451

Website: <https://fhfregion7.com/>

Caddo Council on Aging

Resources: Healthcare aid for elderly and individuals with disabilities

Address: 1700 Buckner St. Suite. 240 Shreveport, LA 71101

Phone: (318) 676-7900

Website: <https://caddocoa.org/>

Food, Clothing, and Household Supplies

Shreveport-Bossier Rescue Mission

Resources: Assistance for low-income and homeless (food, furniture, household supplies, and clothing)

Address: 901 McNeil St. Shreveport, LA 71101



Phone: (318) 227-2868

Website: <https://www.sbrescuemission.com/>

St. Vincent DePaul Society

Resources: Free food and meals program

Address: N/A

Phone: (318) 865-7807

Website: <https://svdpshreveport.org/>

Catholic Charities of North Louisiana

Resources: Emergency assistance and food pantry

Address: 902 Olive St. Shreveport, LA 71104

Phone: (318) 865-0200

Website: <https://ccnla.org/>

Christian Services

Resources: Hospitality house/soup kitchen; food assistance program

Address: 1248 Sprague St., Shreveport, LA 71101

Phone: (318) 222-3363

Website: N/A

Food Bank of Northwest Louisiana

Resources: After-school meal program, summer feeding program, and free meals for senior citizens. Referrals to local food pantry

Address: 285 Mt. Zion Rd. Shreveport, LA 71106

Phone: (318) 675-2400

Website: <https://www.foodbanknla.org/>

First Methodist Bossier Helping Hands

Resources: Local food bank for Boisser parish residents

Address: 201 John Wesley Blvd. Bossier City, LA 71112

Phone: (318) 742-3823

Website: <https://fumcbossier.org/give-serve/serving/serve/>

Pool of Siloam

Resources: Meals and clothing through the Bountiful Table Program

Address: 520 Olive St. Shreveport, LA 71104

Phone: (318) 638-2212

Website: N/A

Caddo Community Action- Material Center/Food Bank

Resources: Access and referrals for clothing, food, furniture, and household items

Address: 4055 St. Vincent St. Shreveport, LA 71108

Phone: (318) 861-4808

Website: <https://www.caddocaa.org/>

Bernstein Development Inc.

Resources: Bi-weekly soup kitchen and bi-monthly food distribution

Address: 1706 Hollywood Dr. Shreveport, LA 71106

Phone: (318) 636-2063

Website: <https://www.bernsteindevelopment.org/>

Shreveport Green



Resources: Mobile market and healthy food access
Address: 3625 Southern Ave. Shreveport, LA 71104
Phone: (318) 219-1888
Website: <https://www.shreveportgreen.org/>

United Way of Northwest Louisiana
Resources: Emergency food assistance
Address: 820 Jordan St., Suite 370 Shreveport, LA 71101
Phone: (318) 677-2504
Website: <https://unitedwaynwla.org/>

Galilee Baptist Church Social Concerns Ministry
Resources: Clothing vouchers
Address: 1500 Pierre Ave., Shreveport, LA 71103
Phone: (318) 221-2629
Website: <https://www.galileeshreveport.com/>

Shreveport Housing Authority
Resources: Referrals for food, clothing, personal care items, etc.
Address: 2500 Line Ave. Shreveport, LA 71104
Phone: (318) 698-3640
Website: <https://hacsla.com/>

Salvation Army of NWLA
Resources: Clothing vouchers
Address: 1207 Cornwell Ave., Shreveport, LA 71101
Phone: (318) 424-3200
Website: <https://southernusa.salvationarmy.org/ala-lou-mis/shreveport/>

Common Ground Community
Resources: Serves Cedar Grove residents with clothing and outreach services.
Address: 6806 Southern Ave., Shreveport, LA 71106
Phone: (318) 210-9907
Website: <https://commongroundshreveport.com/>

Employment/Business Services

Catholic Charities of North Louisiana
Resources: Free job training programs and vocational guidance.
Address: 331 E. 71st St., Shreveport, LA 71104
Phone: (318) 865-0200
Website: <https://ccnla.org/>

Shreveport Housing Authority
Resources: Workforce preparation (partners with Goodwill to assess, train, and job placement).
Address: 2500 Line St. Shreveport, LA 71104
Phone: (318) 698-3640
Website: <https://hacsla.com/>

Workforce Commission, Bossier Job Service



Resources: Free job search services and assistance

Address: 4000 Viking Dr., Bossier City, LA 71111

Phone: (318) 741-7379

Website: https://www.laworks.net/Downloads/WFD/AJC_Contacts.pdf

Caddo Smart Start

Resources: Job and skills training for parents

Address: 4055 St. Vincent Ave. Shreveport, LA 71108

Phone: (318) 868-6360

Website: <https://www.caddocaa.org/apps/contact/>

LA Vocational Rehab Services

Resources: Employment support for those with disabilities.

Address: 1525 Fairfield Ave., Ste. 708, Shreveport, LA 71101

Phone: (318) 676-7155

Website: https://www.laworks.net/workforcedev/lrs/lrs_rehabilitation.asp

Dress for Success Shreveport-Bossier

Resources: Promotes economic independence in women; workforce program; resume and interview assistance; professional women's meeting 2nd Tuesday of the month

Address: 1520 N. Hearne, Ste. 108, Shreveport, LA 71107

Phone: (318) 828-2983

Website: <https://shreveport-bossier.dressforsuccess.org/>

Goodwill Industries of North Louisiana

Resources: Job search/interviewing skills; transportation and child care assistance, etc- Open Job Placement Program, Outreach Placement Program, Good Support Program, Ex-Offender Program, and Supported Employment Program

Address: 800 W. 70th St., Shreveport, LA 71106

Phone: (318) 868-4701

Website: <https://goodwillnla.org/>

BPCC Adult Education Classes

Resources: GED and job skills training

Address: 415 Monroe St., Bossier City, LA 71111

Phone: (318) 549-6839

Website: N/A

Community Renewal International

Resources: Adult Renewal Academy: education program for adults; GED; life/job skills.

Address: 838 Margaret Pl., Shreveport, LA 71101

Phone: (318) 425-3222

Website: <https://communityrenewal.us/>

Cohabitat Foundation

Resources: DevTrax job training program.

Address: 500 Clyde Fant Pkwy., Shreveport, LA 71101

Phone: (318) 759-7997

Website: <https://www.cohab.org/>

Dept. of Community Development – Workforce Development



Resources: Job training and skills; GED; job search assistance.

Address: 2121 Fairfield Ave. #100 Shreveport, LA 71101

Phone: (318) 673-5900

Website: <https://www.shreveportla.gov/908/Workforce>

Substance Abuse and Addiction Treatment

Office for Addictive Disorders

Resources: Alcohol, drug, and gambling addiction treatment.

Address: 8932 Jewella Ave., Shreveport, LA 71118

Phone: (318) 632-2040

Website: <https://caddocoa.org/resources/directory/office-for-addictive-disorders-region-vii/>

Council on Alcoholism and Drug Abuse of Northwest Louisiana (CADA)

Resources: Detox; residential and outpatient treatment; community resources.

Address: 2000 Fairfield Ave., Shreveport, LA 71104

Phone: (318) 222-8511

Website: <https://www.cadanwla.org/>

Al-Anon

Resources: Support group for family and friends of those with addiction.

Address: 2916 W. Bert Kouns Industrial Loop., Shreveport, LA 71118

Phone: (318) 344-0212

Website: www.la-al-anon.org

Alcoholics Anonymous

Resources: Support group for individuals with alcohol addiction

Address: 2800 Youree Dr. #362a Shreveport, LA 71104

Phone: (318) 865-2172

Website: www.aa-louisiana.org

Narcotics Anonymous

Support group for narcotics users.

Phone: (318) 677-4344

Website: www.na.org or www.larna.org

Family Life Community Development Corporation

Resources: Alcoholics Anonymous; ex-offender program; homeless prevention.

Address: 8787 Walker Rd., Shreveport, LA 71108

Phone: (318) 636-6152

Website: N/A

Youth Services and Childcare

Catholic Charities of North Louisiana

Resources: Free parenting skills programs, assistance with diapers, formula, car seats, etc.; prenatal, infant, and child health and safety classes; and well-baby education.

Address: 331 E. 71st St., Shreveport, LA 71104

Phone: (318) 865-0200 ext. 108

Website: <https://ccnla.org/>

LSU AgCenter - Shreveport



Resources: Grandparents Raising Grandchildren Program; support group
Address: 2408 E. 70th St., Shreveport, LA 71101
Phone: (318) 226-6805
Website: <https://www.lsuagcenter.com/>

Caddo Council on Aging
Resources: Foster Grandparent Program
Address: 1700 Buckner St., Ste. 240, Shreveport, LA 71101
Phone: (318) 676-7900
Website: <https://caddocoa.org/>

Volunteers of America of North Louisiana
Resources: Parents as Teachers; Lighthouse Program (in-school youth program for ages 14-18; Monday-Friday, 3 PM – 6 PM).
Address: 360 Jordan St., Shreveport, LA
Phone: (318) 221-2669
Lighthouse: (318) 221-8404 ext. 321
Address: 520 Olive St., Shreveport, LA 71101
Website: <https://voanorthla.org/>

Community Support Programs
Resources: Serves families of abused/neglected children; transportation service.
Address: 2924 Knight St., Bldg. 3, Ste. 326, Shreveport, LA 71105
Phone: (318) 865-1422
Website: N/A

Volunteers for Youth Justice
Resources: Ages 10-17; FINS (Family in Need of Services); TASC (truancy); CASA (advocates); teen court (voluntary diversion option); JumpStart programs: POC (Power of Choice), SOS (Stamp Out Shoplifting), and Family Strengthening; Facts of Life (character development); Conflict Resolution; GEMS and GENTS Mentoring program.
Address: 900 Jordan St., Ste. 102, Shreveport, LA 71101
Phone: (318) 425-4413
Website: <https://vyjla.org/>

Families and Friends of Louisiana's Incarcerated Children (FFLIC)- Shreveport Chapter
Resources: Advocacy and resources for youth and families involved or at risk of being involved in the youth incarceration system
Phone: (504) 708-8376
Website: <https://www.ffmpeg.org/>

Child Protection Hotline
Resources: Child abuse reporting, 24-hour hotline
Phone: (318) 676-7622 / (855) 452-5437

Family Solutions Therapy
Resources: Parenting, family, and autism therapy services;
Address: 9441 Stevens Rd., Suite 150, Shreveport, LA 71106
Phone: (318) 221-7500
Website: <https://familysolutionscounseling.org/contact/>

Alpha Counseling Service
Resources: Support with parenting challenges and counseling.



Address: 3018 Old Minden Rd., Ste. 1106, Bossier City, LA 71112
Phone: (318) 746-5600
Website: N/A

Gingerbread House

Resources: Coordinates agencies for abused children; free service; interviews; therapy; advocacy; education; prevention services.
Address: 1700 Buckner Square, Ste. 101, Shreveport, LA 71101
Phone: (318) 674-2900
Website: <https://gingerbreadhousecac.org/>

Caddo Community Action Agency

Head Start for preschool children from low-income families; parent involvement/fatherhood initiative; literacy training.
Address: 4055 St. Vincent St. Shreveport, LA 71108
Phone: (318) 868-6360
Website: <https://www.caddocaa.org/>

Common Ground Community

Resources: Serves Cedar Grove residents; free 7-week summer day camp; after-school program; tutoring; sports; clothing; meals/pantry.
Address: 6806 Southern Ave., Shreveport, LA 71106
Phone: (318) 210-9907
Website: <https://commongroundshreveport.com/>

Community Renewal International

Resources: After school education programs, GED prep and tutoring; computer training; art/music lessons; family nights and community projects
Address: 838 Margaret Pl., Shreveport, LA 71101
Phone: (318) 425-3222
Website: <https://communityrenewal.us/>

Goodwill Industries of North Louisiana

Resources: Youth Employment Services (YES); Youth Reintegration Program; Good Transitions; E2 Program; Good Steps
Address: 800 W. 70th St., Shreveport, LA 71106
Phone: (318) 868-4701
Website: <https://goodwillnla.org/>

Food Bank- Northwest Louisiana

Resources: Backpack Program (staples for the weekend); after-school meal program; summer feeding program
Address: 2307 Texas Ave., Shreveport, LA 71106
Phone: (318) 675-2400
Website: <https://www.foodbanknla.org/>

Salvation Army

Resources: Adult and youth group activities; family social services; summer camps
Address: 1207 Cornwell Ave., Shreveport, LA 71101
Phone: (318) 424-3200
Website: <https://southernusa.salvationarmy.org/ala-lou-mis/shreveport/>

Bossier Office of Community Services

Resources: Head Start program
Address: 700 Benton Rd., Bossier City, LA 71111



Phone: (318) 747-1045

Website: <http://bocs.org/>

Catholic Charities of Northwest Louisiana

Resources: State benefit application assistance for FITAP (Family Independence Temporary Assistance), CCAP (Child Care Assistance), KCSP (Kinship Care), and CSE (Child Support Enforcement); resource referrals.

Address: 331 E. 71st St., Shreveport, LA 71106

Phone: (318) 865-0200

Website: <https://ccnla.org/>

Southern University Youth Network Initiative (YNI) Program

Resources: Out-of-school/dropout program; age 16-24.

Address: 610 Texas St, Rm 104, Shreveport, LA 71101

Phone: (318) 670-9688

Website: <https://www.susla.edu/page/adult-education-yni-programs>

Lake Community Development Corporation

Resources: Out-of-school/dropout program; age 16-24.

Address: 700 Pierre Ave., Shreveport, LA 71103

Phone: (318) 221-1356; (318) 840-8111

Website: N/A

Early Steps

Resources: Assistance for children age birth to 3 years with developmental disabilities

Address: 2620 Centenary Blvd., Bldg. 2, Ste. 249, Shreveport, LA 71104

Phone: (318) 226-8038; 866-676-1695

Website: <https://ldh.la.gov/page/early-steps>

Bossier Parish Sheriff's Department, Young Marines Program

Resources: Diversion program, weekend/afterschool activities; character building; leadership; referral from court, school, church, civil organization, or OJJ.

Address: 1518 Cox St., Bossier City, LA 71111

Phone: (318) 965-2203

Website: <https://www.bossiersheriff.com/young-marines/>

T.E.A.M.S- Training, Education, and Meditation for Students

Resources: Education; advocacy and counseling services; referred by OJJ, court, parent, educator, or mental health provider.

Address: 1545 Line Ave. Suite 228. Shreveport, LA 71101

Phone: (318) 703-4315

Website: <https://teamsla.org/>

Education

City of Shreveport WIOA Youth Program

Resources: HiSET; for youth age 14-24 in Shreveport; summer employment opportunities; leadership development; job search/placement assistance; transportation; follow-up services for 12 months.

Address: 401 Texas St., Shreveport, LA 71101

Phone: (318) 673-7567

Website: <https://www.shreveportla.gov/2177/WIOA-Youth-Program>

Northwest Louisiana Technical College- Caddo Parish Adult Education program



Resources: HiSET testing center for students age 17 and older.
Address: 2010 N. Market Street, Bldg. E, Rm. 150, Shreveport, LA 71107
Phone: (318) 424-3417
Website: <https://www.nltcc.edu/academics/workready-u-adult-education>

Catholic Charities of North Louisiana

Resources: Free education and citizenship prep; classes in money management, budgeting, citizenship, infant/child care and safety, nutrition; mentoring.
Address: 331 E. 71st St., Shreveport, LA 71106
Phone: 318-865-0200
Website: <https://ccnla.org/>

Broadmoor Baptist Church

Resources: Literacy programs
Address: 4110 Youree Dr., Shreveport, LA 71105
Phone: 318-868-6552
Website: <https://moor.church/>

Bossier Parish Community College

Resources: Ethics and management courses, mentoring and leadership coaching programs
Address: 6220 E. Texas Street, Bldg. D, Rm. 134, Bossier City, LA 71111
Phone: 318-678-6015
Website: <https://www.bpcc.edu/>
BPCC College Transition Program
Resources: For ages 18 and older; HiSET prep.
Address: 6220 E. Texas Street, Bldg. D, Rm. 134, Bossier City, LA 71111
Phone: (318) 678-6000
Website: <https://www.bpcc.edu/college-transition-programs>

Louisiana State University - Shreveport

Resources: Affordable unaccredited courses.
Address: One University Place, Shreveport, LA 71115 (Division of Continuing Education and Public Service)
Phone: (318) 798-4177
Website: <https://www.lsus.edu/>

Southern University at Shreveport Louisiana

Resources: Free HiSET and Naturalization/Citizenship prep class.
Address: 610 Texas Street, Ste. 400, Shreveport, LA (Office of Continuing Education,)
Phone: (318) 670-9571; (318) 670-6696
Website: <https://www.susla.edu/>

Shreve Memorial Library

Resources: Free language lab; free resources; literacy resources; improve literacy; resource center.
Phone: (318) 678-6405; (318) 226-5864
Website: <https://www.shreve-lib.org/>

Housing Authority of the City of Shreveport

Resources: Referrals for educational resources (GED, trade school, and college prep support)
Address: 2500 Line Ave. Shreveport, LA 71105
Phone: (318) 698-3640; (318) 227-8174
Website: <https://hacsla.com/>

**Bossier Learning Center**

Resources: Education resource referrals

Address: 415 Monroe St., Bossier City, LA 71111

Phone: (318) 549-6839

Website: N/A

American Red Cross

Resources: Health and safety training

Address: 805 Brook Hollow Dr., Shreveport, LA 71105

Phone: (318) 865-9545

Website: <https://www.redcross.org/>

Community Renewal International

Resources: Friendship House: after-school education; GED; tutoring; computer training; art/music lessons.

Adult Renewal Academy: education program; GED; life/job skills.

Address: 838 Margaret Pl., Shreveport, LA 71101

Phone: (318) 425-3222

Website: <https://communityrenewal.us/>

Providence House

Resources: HiSET (GED) prep and testing

Address: 814 Cotton St. Shreveport, LA 71101

Phone: (318) 221-7887

Website: <https://theprovidencehouse.com/>

New Orleans, LA

Financial and Utility Assistance

Central City Economic Opportunity Corporation

Resources: Programs and services for low-income, disabled, and otherwise disadvantaged individuals and families

Address: 2020 Jackson Ave. New Orleans, LA 70113

Phone: (504) 524-3484

Website: <http://www.cceocno.org>

Total Community Action (TCA)

Resources: Utility Assistance Program

Address: 1420 Norman C. Francis Pkwy New Orleans, LA 70125

Phone: (504) 872-0334

Website: <https://www.tca-nola.org/>

United Way of Southeast Louisiana

Resources: Disaster resources, support for hospitality workers, deposit assistance program



Address: 2401 Canal St. New Orleans, LA 70119

Phone: (504) 822-5540

Website: <https://www.unitedwaysela.org/>

Catholic Charities Archdiocese of New Orleans

Resources: Disaster response services and resources

Address: 7649 Townsend Place. New Orleans, LA 70126

Phone: (504) 241-0796

Website: <https://www.ccano.org/disaster-response-services/>

NOLA Renters Rights Assembly

Resources: Information and resources for emergency rental assistance. Meetings on the 1st Thursday of each month

Address: 3401 Canal St. (First Grace Church) New Orleans, LA 70119

Website: <https://nolarra.org/resources/>

Flyte Education

Resources: Free financial education programs

Address: 4035 Washington Ave. New Orleans, LA 70125

Phone: (504) 325-4880

Website: <https://flyteeducation.org/>

Louis Armstrong Family Services

Resources: Rent and deposit assistance for low income families

Address: 1015 Henriette Delille St. New Orleans, LA 70119

Phone: (504) 899-2995

Website: N/A

Louisiana Housing Corporation

Resources: LIHEAP energy assistance program, weatherization, and housing recovery programs

Phone: (225) 763-8700

Website: <https://www.lhc.la.gov/>

JeffCAP (Jefferson Community Action Programs) Community Centers

Resources: Utility, rent, and mortgage assistance for low-income

Address: 1221 Elmwood Park suite 402 Jefferson, LA 70123

Phone: (504) 736-6900

Website: www.jeffparish.net/departments/jeffcap

Advocacy and Legal

Tulane Law School Domestic Violence Clinic

Resources: Civil legal services for survivors of domestic violence

Address: 6823 St. Charles Ave., New Orleans, LA 70118

Phone: (504) 865-5000

Website: <https://law.tulane.edu/domestic-violence-clinic>

STAR (Sexual Trauma Awareness & Response)

Resources: Advocacy, counseling, and legal services for youth and adult survivors of sexual assault

Address: 123 N. Genois St. New Orleans, LA 70119

Phone: (504) 407-0711 or (855) 435-STAR (hotline)

Website: <https://star.ngo/>



Silence is Violence

Resources: Advocacy services for survivors of all crimes

Address: 3401 St. Claude Ave. New Orleans, LA 70117

Phone: (504) 948-0917

Website: <https://www.silenceisviolence.org/>

Daughters Beyond Incarceration

Resources: Advocacy and resources for youth affected by parental incarceration

Address: 2129 Oretha Castle Haley. New Orleans, LA 70113

Phone: (504) 766-7499

Website: <https://www.dbinola.org/>

Louisiana Center for Children's Rights

Resources: No cost legal representation for children in the justice system and adults who were sentenced as children

Address: 1100-B Milton St. New Orleans, LA 70122

Phone: (504) 658-6860

Website: <https://lakidsrights.org/>

Catholic Charities Archdiocese of New Orleans- Project SAVE

Resources: Assistance with restraining orders and emergency legal representation for survivors of domestic violence in Orleans Parish.

Address: 701 Loyola Ave. New Orleans, LA 70150

Phone: (504) 310-6872

Website: <https://www.ccano.org/domestic-violence-services/>

New Orleans Family Justice Center (NOFJC)

Resources: Legal consultations for survivors of domestic violence and sexual assault

Address: 701 Loyola Ave. Suite. 201 New Orleans, LA 70113

Phone: (504) 592-4005

Website: <https://www.nofjc.org/>

American Civil Liberties Union of Louisiana (ACLU)

Resources: Advocacy and resources available for criminal representation, re-entry, and prisoner rights

Address: 1340 Poydras St. Suite. 2160 New Orleans, LA 70112

Phone: (504) 522-0628

Website: <https://www.laclu.org/en>

Families and Friends of Louisiana's Incarcerated Children (FFLIC)- New Orleans Chapter

Resources: Advocacy and resources for youth and families involved or at risk of being involved in the youth incarceration system

Address: 701 Loyola Ave. Unit 56877 New Orleans, LA 70156

Phone: (504) 708-8376

Website: <https://www.ffmpeg.org/>

The Promise of Justice initiative- Louisiana Survivors for Reform

Resources: Coalition of crime survivors and community organizations advocating for criminal justice reform through education, policy, and organizing.

Address: 1024 Elysian Fields Ave. New Orleans, LA 70119

Phone: (504) 526-2455

Website: <https://promiseofjustice.org/lareform>

**Voice of the Experienced (VOTE)**

Resources: Membership based organization providing advocacy and education for formerly incarcerated people

Address: 4930 Washington Ave. New Orleans, LA 70125

Phone: (504) 571-9599

Website: www.voiceoftheexperienced.org

The Advocacy Center- Disability Rights Louisiana

Resources: Legal aid services for people living with disabilities

Address: 8325 Oak St. New Orleans, LA 70118

Phone: (504) 522-2337

Website: www.disabilityrightsla.org

Emergency Legal Responders

Resources: Disaster relief advocacy organization

Address: 2533 Columbus St. Ste. 110 New Orleans, LA 70119

Phone: (504) 708-4808

Website: <https://www.emergencylegalresponders.org/>

Southern Poverty Law Center

Resources: Civil rights organization offering legal and advocacy services

Address: 201 St. Charles Ave. Ste., 2000, New Orleans, LA 70125

Phone: (504) 486-8982

Website: www.splcenter.org

Operation Restoration

Resources: Education, advocacy, and support services for women and girls impacted by incarceration

Address: 1450 Poydras St. Ste. 2260 New Orleans, LA 70112

Phone: (504) 684-9222

Website: <https://www.or-nola.org/>

The Pro-Bono Project

Resources: Free civil legal services for underserved individuals

Address: 935 Gravier St. #1340, New Orleans, LA 70112

Phone: (504) 581-4043

Website: <http://probono-no.org/>

Ubuntu Village

Resources: Family advocacy in juvenile court

Address: 2021 S. Dupre St. New Orleans, LA 70125

Phone: (504) 345-8259

Website: <https://ubuntuvillagenola.org/>

Step Up Louisiana

Resources: Education and economic justice and and advocacy organization

Address: 2021 S. Dupree St. New Orleans, LA 70125

Phone: (504) 322-4663

Website: <https://www.stepuplouisiana.org/>

Southeast Louisiana Legal Services

Resources: Sliding-fee scale civil legal services for low-income individuals

Address: 1340 Poydras St. Ste. 600 New Orleans, LA 70112

Phone: (504) 529-1000



Website: www.slls.org

Justice and Accountability Center of Louisiana

Resources: Provides legal services and advocacy for individuals with criminal records (no open cases)

Address: 4035 Washington Ave. New Orleans, LA 70125

Phone: (504) 322-4050

Website: www.jaclouisiana.org

The First 72 +

Resources: Support services and assistance with re-entry for formerly incarcerated people. Transitional housing program available for men.

Address: 2915 Perdido St. New Orleans, LA 70119

Phone: (504) 324-8859

Website: <https://www.first72plus.org/>

The Innocence Project

Resources: Advocates for the release of wrongly convicted individuals in Louisiana

Address: 4051 Ulloa St. New Orleans, LA 70119

Phone: (504) 943-1902

Website: www.ip-no.org

ISLA- Immigration Services and Legal Advocacy

Resources: Legal services and advocacy for immigrant communities and policy

Address: 3801 Canal St. Ste. 210, New Orleans, LA 70119

Phone: (504) 265-0416

Website: www.islaimmigration.org

New Orleans Workers Center for Racial Justice

Resources: Economic justice and advocacy organization offering leadership, workers rights, and activism trainings.

Address: 3500 Canal St. 2nd Fl, New Orleans, LA 70119

Phone: (504) 309-5165

Website: www.nowcrj.org

Project Ishmael

Resources: Pro-bono legal aid for immigrant children

Address: 3401 Canal St. New Orleans, LA 70119

Phone: (504) 233-3057

Website: www.projectishmaelnola.com

Orleans Public Defenders

Resources: Legal representation for low-income defendants in Orleans parish

Address: 2601 Tulane Ave. Ste. 700, New Orleans, LA 70119

Phone: (504) 821-8101

Website: www.opdla.org

Food, Clothing, and Household Supplies

Food Pantries Database

Resources: Online database of food pantries and soup kitchens in New Orleans

Website: www.foodpantries.org/ci/la-new_orleans



New Orleans Mutual Aid Group

Resources: Free food banks on Sundays 4 pm-6 pm; at Florida and St.

Sign up: [Food Bank Contact Form](#)

Second Harvest Food Bank of Greater New Orleans

Resources: Mobile food market and senior commodity boxes

Address: 700 Edwards Ave. New Orleans, LA 70123

Phone: (504) 734-1322

Website: <https://no-hunger.org/>

Recirculating Farms Coalition/Growing Local NOLA

Resources: Community garden, farm, and resource hub for food access. Free farming, beekeeping, and cooking classes

Address:

Sankofa Lower 9 Food Pantry

Resources: Free food pantry and grocery boxes on Mondays and Wednesday's 10 am-12 pm

Address: 5200 Dauphine St. New Orleans, LA 70117

Phone: (504) 872-9214

Website: www.sankofanola.org/fresh-food-pantry/

HOPE- Food Pantry of New Orleans

Resources: Food distribution in New Orleans East

Address: 13040 I-10 Service Rd. New Orleans, LA 70128

Phone: (504) 940-1654

Website: <https://givinghopenola.org/>

The Upperroom Bible Church

Resources: Local food bank and food distribution center

Address: 8600 Lake Forest Blvd. New Orleans, LA 70126

Phone: (504) 245-9060

Website: N/A

St. Peter Claver Church

Resource: Food distribution center

Address: 1923 St. Phillip St. New Orleans, LA 70116

Phone: (504) 822-8059

Website: <https://www.stpeterclaverneworleans.org/>

Hands On New Orleans

Resources: Grace Community Closet provides free clothes to men and women in need

Address: 1526 Oretha Castle Haley Blvd. New Orleans, LA 70113

Phone: (504) 318-9883

Website: <https://www.handsonneworleans.org/>

New Orleans Mission

Resources: Free food and clothing for the homeless

Address: 1130 Oretha Castle Haley Blvd. New Orleans, LA 70113

Phone: (504) 523-2116

Website: <https://neworleansmission.org/>

Dress for Success New Orleans

Resources: Clothing resources for unemployed and under-employed women

Address: 1700 Josephine St. New Orleans, LA 70113

Phone: (504) 891-4337

Website: <https://neworleans.dressforsuccess.org/>

NAMI Southeast Louisiana- NAMI's Closet

Resources: Free clothing and undergarments to individuals with mental illness

Address: 4403 Canal St. New Orleans, LA 70119

Phone: (504) 896-2345

Website: <https://namisela.org/resources/namis-closet/>

Hope House

Resources: Free groceries for residents in the Irish Channel neighborhood (70130)

Address: 916 St. Andrew St. New Orleans, LA 70130

Phone: (504) 525-2561

Website: N/A

Out of the Closet NOLA

Resources: Low-cost second-hand clothes, furniture, and home decor

Address: 2900 Magazine St. New Orleans, LA 70115

Phone: (504) 208-4100

Website: <https://outofthecloset.org/>

St. Joseph Church Lantern Light Rebuild Center

Resources: Food Bank on the 1st and 3rd Fridays of the month from 9:30-10:30

Address: 1803 Gravier St. New Orleans, LA 70112

Phone: (504) 273-5577

Website: <https://www.lanternlight.org/>

Culture Aid NOLA Food Distribution

Resources: Free food distribution twice weekly

Address: 1835 St. Roch St. (Wednesday), 2022 St. Bernard Ave. (Saturday)

Phone: (504) 517-5059

Website: <https://www.cultureaidnola.org>

Southern Solidarity

Resources: Daily meal distribution from 5 pm-8 pm; near Decatur, Canal, and Calliope areas

Contact: southernsolidarity@gmail.com

NOLA Community Fridges

Resources: Mutual aid effort offering free food in community fridges across New Orleans

Locations:

- 1522 N Villere St.
- 1915 Third St.
- 2425 N Miro St.
- 3908 Joliet St. at Trinity Community Center
- 3636 Washington Ave
- 2500 Frenchmen St.
- 719 Bartholomew St. (Baby Station)
- 300 N. Broad at Sprout Nola (behind Whole Foods on Conti)
- 2117-19 N. Claiborne Ave. at New Orleans Writers Residency
- 1809 Oretha Castle Haley Blvd at UMW St. John Grand Lodge

- 1020 Kentucky St. at River Queens Farm
- 3300 Palmyra St.
- 923 Hagan Ave.
- 1800 Monroe St.
- 1206 Touro St.
- 2528 Lapeyrouse St.
- 300 Wagner St. (Algiers)
- 7300 Read Blvd., Suite J (New Orleans East)
- 1126 Piety St.
- 1804 Deslonde St.
- 3504 4th St. (Harvey)
- 1941 Marigny St.

Website: <https://www.nolacommunityfridges.org/>

Housing and Shelters

UNITY of Greater New Orleans

Resources: Housing resource directory; free legal aid for low-income, homeless, or those at-risk of being homeless

Address: 2574 Canal St. New Orleans, LA 70119

Phone: (504) 821-4496

Website: <https://unitygno.org/>

Covenant House New Orleans

Resources: Emergency shelter for homeless youth ages 16-21 and their children

Address: 611 N. Rampart St. New Orleans, LA 70116

Phone: (504) 584-1111

Website: www.covenanthouseno.org

New Orleans Mission Men's Overnight Shelter

Resources: Emergency shelter and resources for men

Address: 1130 Oretha Castle Haley Blvd. New Orleans, LA 70113

Phone: (504) 523-2116

Website: www.neworleansmission.com

First Grace Community Alliance- Hagar's House

Resources: Emergency shelter and resource coordination for single women, women with children, and transgender women

**Call for an interview-* (504) 210-5064

Website: www.hagarshousenola.org

Metropolitan Center for Women and Children

Resources: Battered women program, Temporary haven shelter for survivors of domestic violence

**Call for an interview-* (504) 837-5400

Website: www.mcwcgno.org

New Orleans Women's and Children's Shelter

Resources: Homeless shelter exclusive to women and children

Address: 2625 Iberville St. New Orleans, LA 70119

Phone: (504) 522-9340

Website: <https://nowcs.org/>

Ozanam Inn



Resources: Direct service agency serving the homeless community. Provides shelter, healthcare, food distribution, and financial assistance free of charge

Address: 2239 Poydras St. New Orleans, LA 70119

Phone: (504) 523-1184

Website: <https://www.ozanaminn.org/>

Odyssey House Louisiana Inc.

Resources: Behavioral health and addiction treatment center offering short-term residential care, long-term housing, and detox

Address: 1125 N. Tonti St. New Orleans, LA 70119

Phone: (504) 821-9211

Website: <https://www.ohlinc.org/>

Volunteers of America Southeast Louisiana

Resources: Provides affordable housing services and a 36-bed veteran pavilion for homeless veterans

Address: 4152 Canal St. New Orleans, LA 70119

Phone: (504) 482-2130

Website: <https://www.voasela.org/>

City of New Orleans Shelter and Engagement Center

Resources: Homeless shelter and support programs

Address: 1530 Gravier St. New Orleans, LA 70112

Phone: (504) 517-1815

Website: <https://www.startcorp.org/new-orleans>

Office of Homeless Services and Strategy

Resources: Support and resources for individuals and families experiencing homelessness

Address: 1340 Poydras St. New Orleans, LA 70112

Phone: (504) 658-4200

Website: <https://nola.gov/next/homeless-services-and-strategy/home/>

The Salvation Army- Center of Hope

Resources: Emergency overnight shelter for up to 90 days; first 7 days FREE followed by \$10 per night thereafter

Address: 4526 S. Claiborne Ave. New Orleans, LA 70125

Phone: (504) 899-4569

Website: <https://southernusa.salvationarmy.org/new-orleans/center-of-hope/>

Bridge House/ Grace House

Resources: Shelter and treatment program for women and men dealing with addiction

Address: 4150 Earhart Blvd. New Orleans, LA 70125

Phone: (504) 522-4475

Website: <https://www.bridgehouse.org/>

Project Lazarus

Resources: Housing and support for people living with HIV/AIDS in New Orleans and surrounding areas

Address: 2824 Dauphine St. New Orleans, LA 70117

Phone: (504) 949-3609

Website: <https://projectlazarus.net/>



Education

Delgado Community College

Resources: Free college and career readiness courses, HiSET, GED, and English Language Learner (ELL)

Address: 615 City Park Ave. New Orleans, LA 70119

Phone: (504) 671-5000

Website: <https://www.dcc.edu/academics/adult-education/default.aspx>

Youth Empowerment Project (YEP)

Resources: GED preparedness, HiSET testing, and English Language Learner (ELL) classes

Address: 139 S. Broad St. New Orleans, LA 70119 or 12000 Hayne Blvd. New Orleans, LA 70128

Phone: (504) 658-9221- MID-CITY or (504) 400-9872- NOE

Website: <https://www.youthempowermentproject.org/>

JOB 1 Youth Works

Resources: GED or HiSET preparedness and testing, career readiness and mentorship programs

Address: 1307 Oretha Castle Haley Blvd. New Orleans, LA 70125

Phone: (504) 658-4500

Website: <https://job1nola.org/>

Hope House

Resources: Adult education and digital literacy programs

Address: 919 S. Andrews St. New Orleans, LA 70130

Phone: (504) 524-7353

Website: N/A

Kedila Family Services

Resources: Free training programs for young adults 18-24, and HiSET prep

Address: 1922 S. Salcedo St. New Orleans, LA 70125

Phone: (504) 723-8821

Website: <https://kedila.org/>

The New Neighbor Project

Resources: Support services, ESL and citizenship classes for immigrants

Address: 335 Vallette St. New Orleans, LA 70114

Phone: (504) 592-4005

Website: <https://www.thenewneighborproject.org/>

New Orleans Family Justice Center

Resources: Free and confidential services for survivors of domestic abuse, human trafficking, or sexual assault.

HiSET, college and career prep

Address: 701 Loyola Ave. # 201 New Orleans, LA 70113

Phone: (504) 592-4005 or (504) 866-9554 24-hr crisis hotline

Website: <https://www.nofjc.org/>

Opportunities Academy

Resources: Paid internship program for young adults (18 to 22 years old) with intellectual disabilities

Address: 2625 Thalia St. New Orleans, LA 70113

Phone: (504) 503-1421

Website: <https://oa.collegiateacademies.org/>

Operation Restoration

Resources: Career and education support programs for formerly and currently incarcerated women



Address: 1450 Poydras St. Ste. 2260 New Orleans, LA 70112
Phone: (504) 684-2222
Website: <https://www.or-nola.org/>

St.Vincent DePaul
Resources: Personal and group tutoring for school aged children
Address: 3500 Canal St. New Orleans, LA 70119
Phone: (504) 827-2999
Website: <https://www.svdnpneworleans.org/>

WorkReadyU
Resources: Free online HiSET courses for students in Louisiana
Website: <https://www.lctcs.edu/workready-u>

Mental Health

LSU Psychiatry Access to Care
Resources: Psychiatry and counseling services for youth and adults. **Must have photo ID
Address: 3450 Chestnut St. Ste.3, New Orleans, LA 70112
Phone: (504) 412-1309
Website: <https://www.lsuhsn.com/services/behavioral-science-center/>

Children's Bureau
Resources: Free Individual counseling for children under 18 facing grief, trauma, domestic violence, SIDS, or disaster in Orleans and Jefferson Parishes. Provides mental health rehabilitation, including psychiatric services, medication management, and intensive therapy through Medicaid
Address: 2626 Canal St. Ste., 201 New Orleans, LA 70119
Phone: (504) 525-5366
Website: <https://childrensbureauola.org/>

Daughters of Charity
Resources: Behavioral health services offered on a sliding fee scale or for individuals with Medicaid or Medicare
Address: 3201 S. Carrollton Ave. New Orleans, LA 70118
Phone: (504) 207-3060
Website: <https://www.dcfno.org/>

Louisiana Mental Health Advocacy Resources
Resources: Mental health and child advocacy services
Address: 1450 Poydras St. #1150 New Orleans, LA 70119
Phone: (504) 568-8904
Website: <https://mhas.louisiana.gov/contact-us/>

Loving Hearts of Louisiana New Orleans
Resources: Behavioral Health and Personal Care Attendant (PCA) services for youth and adults
Address: 10040 I-10 Service Rd. New Orleans, LA 70127
Phone: (504) 821-5220
Website: <https://www.lovingheartsofla.com/>

National Alliance on Mental Illness (NAMI) Southeast Louisiana
Resources: Advocacy and resource organization for individuals living with mental illness
Address: 4403 Canal St. New Orleans, LA 70119
Phone: (504) 896-2345, Suicide/Crisis Hotline call or text 988
Website: <https://namisela.org/>

**Metropolitan Human Services District**

Resources: Support services offered to eligible individuals living with mental illness, addictive disorders, or intellectual/developmental disabilities.

Address: 3100 General Degaulle Ave. New Orleans, LA 70114

Phone: (504) 568-3130 or (504) 826-2675 24-hr Crisis Hotline

Website: <https://www.mhsdla.org/>

Integrated Family Services

Resources: Individual and family counseling. Services for children ages 6-17 with behavioral problems in school or at home

Address: 2714 Canal St. New Orleans, LA 70119

Phone: (504) 822-4333

Website: <https://www.integratedfamilyservices.org/>

Louisiana Youth Enhanced Services

Resources: Mental health programs and services for children and youth with emotional and behavioral disorders

Address: 3801 Canal St. Ste. 210 New Orleans, LA

Phone: (504) 483-1985

Website: N/A

Positive Living Treatment Center

Resources: Community mental health center offering emotional and behavioral health services

Address: 3330 Canal St. New Orleans, LA 70119

Phone: (504) 827-2701

Website: N/A

River of Hope Mental Health Resource Center

Resources: Appointments available for counseling, referrals, and support services

Address: 1600 Alvar St. New Orleans, LA 70117

Phone: (504) 943-0207

Website: N/A

Volunteers of America SELA Family Focused Recovery

Resources: Support for homeless people with mental illness. Referrals available.

Address: 127 S. Solomon St. New Orleans, LA 70119

Phone: (504) 485-0147

Website: <https://www.voasela.org/services/family-focused-recovery/>

RTC Providers

Resources: 24-hour answering service to support with psychosocial skills for youth and adults

Address: 330 N. Norman C. Francis Pkwy. New Orleans, LA 70119

Phone: (504) 483-0415

Website: N/A

Milestones Mental Health Agency

Resources: In-home mental health services for youth and adolescents

Address: 4919 Canal St. Ste. 203, 70115 New Orleans, LA 70115

Phone: (504) 483-9883

Website: <http://milestonesmha.com/>

Mercy Family Services

Resources: Psychological counseling and treatment for children and young adults

Address: 3221 Behrman Pl. Ste. 105, New Orleans, LA 70114

Phone: (504) 376-2590

Website: <https://www.mercy.net/>

Tulane Behavioral Health Center

Resources: Outpatient services for all psychiatric disorders

Address: 1415 Tulane Ave. New Orleans, LA 70112

Phone: (504) 988-4794

Website: <https://medicine.tulane.edu/>

Suicide and Crisis Hotlines:

- 24hr ViaLink Crisis Hotline - Dial 211
- ViaLink Crisis Intervention Parent Hotline- (833) 522-4453
- Teen Text Line- (504) 481-5625
- National Suicide Hotline- (800) 273- TALK
- Trevor Text for LGBTQIA+- Text START to 678678 or call (866) 488-7386
- Metro Response Team 24 hour Hotline- (504) 268-2675
- National Youth Crisis Line- (800) 442- HOPE
- Metro 24hr Hotline- (504) 837-5400
- NOFCJ Crisis Line- (504) 866-9554

- Parent Helpline- 24-hour hotline (855) 427-2736
- COPE Crisis Line- (504) 269- COPE
- Crisis Counselors- Text "NAMI" to 741741
- SAMSHA Disaster Distress Hotline- (800) 985-5990
- Free Forensic Medical Exams for Domestic Violence and Sexual Assault Survivors
 - UMC Medical Center- Available 24hrs (504) 702-3000
 - Hope Clinic- M-F 9 am to 5 pm (504) 592-4005
- National Domestic Violence Hotline- Text "LOVEIS" to 22522
- Sexual Trauma Awareness & Response Crisis Line- (855) 435-7727

Lake Charles , LA

Financial and Utility Assistance

Catholic Charities of SWLA

Resources: Utility assistance for qualifying candidates in Calcasieu, Beauregard, Allen, Cameron, and Jefferson Davis parishes

Address: 1225 2nd St. Lake Charles, LA 70601

Phone: (337) 438-6350

Website: <https://www.catholiccharitiesswla.com/>

Calcasieu Parish Human Services Department

Resources: Assistance with past due rent, security deposits and energy bills for low-income individuals

Address: 200 Fruge St. Lake Charles, LA 70601

Phone: (337) 494-5841

Website: www.calcasieu.gov

Salvation Army of Calcasieu

Resources: Emergency rental assistance program

Address: 3020 Legion St. Lake Charles, LA 70615



Phone: (337) 721-8068

Website: <https://southernusa.salvationarmy.org/ala-lou-mis/>

St. Luke's Church Manna Ministries

Resources: Emergency rental and utility assistance for qualified low-income individuals

Address: 1500 Country Club Rd. Lake Charles, LA 70605

Phone: (337) 802-1166

Website: <https://mannaministrieslakecharlesinc.com/>

United Way of Southwest Louisiana

Resources: Utility assistance for the elderly and people with mental or physical disabilities

Address: 815 Ryan St. Lake Charles, LA 70601

Phone: (337) 433-1088

Website: <https://unitedwayswla.org/>

Cameron Community Action Agency

Resources: Assistance with rent and utilities in Cameron Parish

Address: 965 Hwy 384. Lake Charles, LA 70607

Phone: (337) 905-6000

Website: N/A

Food and Clothing

Abraham's Tent

Resources: Lunches served Monday to Saturday from 11:30 AM to 12:30 PM

Address: 2424 Fruge Street, Lake Charles, LA 70601

Phone: (337) 721-7211

Website: <https://www.christcommunitychurch.info/endorsed-ministries>

Catholic Charities of SWLA

Resources: Food pantry on 3rd Friday of the month, 9 AM–12 PM. Serves multiple parishes.

Address: 1225 2nd Street, Lake Charles, LA 70601

Phone: (337) 439-7436

Website: www.catholiccharitiesswla.com

Calcasieu Council on Aging Meal Sites

Resources: Free meals for seniors 60+, M–F 10 AM to 12 PM. Assessment form required.

Locations:

- Sulphur - 601 Maple Street | Phone: (337) 527-4574
- Whispering Hope - 2501 Griffin Street | Phone: (337) 436-6871

Website: www.calcoa.org

Calcasieu Parish Police Jury Human Service Department

Resources: Food for seniors on the third Friday of each month

Address: 2000 Moeling Street, Lake Charles, LA 70601

Phone: (337) 721-4020

Website: www.calcasieu.gov

Christian World

Resources: Food pantry (serves zip codes 70605, 70607, 70630, 70646) on 1st Saturday of each month, 9 AM to 11 AM

Address: 2001 East Gauthier Rd, Lake Charles, LA 70607

Phone: (337) 475-0157

Website: <https://christianworld.cc/>

**Glad Tidings Food Pantry**

Resources: Food pantry (emergency available); open Monday–Thursday, 9 AM–11:30 AM

Address: 3501 Texas Street, Lake Charles, LA 70607

Phone: (337) 564-7177

Website: <https://gladtidingschurch.com/>

St. Luke Church Manna Ministries

Resources: Food assistance every Wednesday, 9 AM–11 AM (once per quarter)

Address: 1500 Country Club Road, Lake Charles, LA 70605

Phone: (337) 802-3729

Website: <https://mannaministrieslakecharlesinc.com/>

Salvation Army Center of Hope

Resources: Food assistance Monday–Friday, 8 AM–3 PM

Address: 3020 Legion Street, Lake Charles, LA 70615

Phone: (337) 721-8068

Website: <https://southernusa.salvationarmy.org/ala-lou-mis/>

United Christian Fellowship Church- Shepherd's Inn Outreach

Resources: Food and clothing (Tuesdays, 9 AM–12 PM)

Address: 2802 Opelousas Street, Lake Charles, LA 70615

Phone: (337) 433-1517

Website: <https://www.ucfministries.net/>

Water's Edge Gathering

Resources: Food pantry every Thursday, 10 AM–1 PM

Address: 2760 Power Centre Parkway, Lake Charles, LA 70607

Phone: (337) 478-3305

Website: www.watersedgegathering.com

Housing and Shelters**Bayou Bluff Apartments**

Resources: Low-income apartments (part of LCHA with separate application). Some units available for people with disabilities

Address: 2604 Laurel Ridge Court, Lake Charles, LA 70615.

Phone: (337) 436-5722

Waiting List Location: 1900 Roscoe J. Moore, Lake Charles, LA 70601

Website: <https://ndcassetmanagement.com/>

Calcasieu Parish Human Services Department / Continuum of Care Access Center

Resources: Utility Assistance (eligibility required); general housing support

Address: 2000 Moeling Street, Lake Charles, LA 70601

Phone: (337) 721-4030

Website: www.calcasieu.gov/services/human-services/human-services-programs/continuum-of-care

CARC – Housing

Resources: HUD housing for individuals with developmental disabilities and low income.

Address: 4100 Sen. J. Bennett Johnston Avenue, Lake Charles, LA 70601

Phone: (337) 433-3620

Website: www.carc.us

Kingsley Court Apartments

Resources: Low-income apartments (part of LCHA with their own application process)

Address: 1900 Roscoe J. Moore, Lake Charles, LA 70601



Phone: (337) 436-5722

Website: <https://www.kingsleycourtapts.com/contactus>

Louisiana Housing Search Service

Resources: Statewide search tool for affordable housing

Website: www.lahousingsearch.org

Volunteers of America- Permanent Supportive Housing Program

Resources: Housing with case management for people with disabilities who qualify for Medicaid and earn less than 30% AMI

Address: 3505 5th Ave. c4 Lake Charles, LA 70607

Phone: (337) 541-0396

Websites: ldh.la.gov/assets/docs/OAAS/PSH/PSH-Application.pdf

Maison D'Amis (NAMI) – Independent Living

Resources: Housing for individuals with mental illness (waitlist may apply)

Address: 401 Gerdson, Lake Charles, LA 70601

Phone: (337) 660-3358

Website: N/A

Project Build a Future

Resources: Affordable housing, homebuyer education, credit rebuilding, down payment assistance

Address: 2306 3rd Street, Lake Charles, LA 70601

Phone: (337) 439-7191

Website: <https://projectbuildafuture.org/>

Harbour House

Resources: Shelter for runaway and homeless youth ages 10-17

Address: 2400 Merganser St. Lake Charles, LA 70615

Phone: (337) 433-1062

Website: <https://etcyouth.org/>

Oasis A Safe Haven

Resources: Shelter for domestic and sexual abuse survivors

Address: 601 W. 18th St. Lake Charles, LA 70601

Phone: (337) 436-4552 or (888) 411-1333 (Crisis hotline)

Website: <https://oasisasafehaven.org/>

Room in the Inn Lake Charles

Resources: Food and shelter services for the homeless

Address: 1701 W. Prien Lake Rd. Lake Charles, LA 70611

Phone: (337) 602-8345

Website: <https://www.rtitlakecharles.org/>

Chateau Du Lac

Resources: Housing for individuals age 62+ or those receiving SSI/SSDI due to disability

Address: 333 Mill Street, Lake Charles, LA 70601

Phone: (337) 436-0380

Website: <https://www.chateaudulacliving.com/>

Grand Lake Elderly Apartments (Cameron Council on Aging)

Resources: Apartments for individuals 55+ with low income

Address: 10104 Gulf Highway, Lake Charles, LA 70607

Phone: (337) 905-0381

Website: <https://cameroncoacaa.org/>



Education

Liberty Council of SWLA

Resources: HiSET prep and exam, ESL, and financial literacy courses

Address: 809 Kirby St. Ste. 106 Lake Charles, LA 70601

Phone: (337) 494-7000

Website: <https://www.literacyswla.org/>

LaFamilia Resource Center

Resources: Citizenship classes, ESL, family advocacy and after school tutoring services

Address: 650 Dr. Michael DeBakey Dr. Lake Charles, LA 70601

Phone: (337) 794-0373

Website: <https://lafamilia-swla.org/>

SOWELA Technical College

Resources: Basic life support, forklift training, and Free OSHA 10 courses

Address: 3820 Senator Bennett Johnston Ave. Lake Charles, LA 70615

Phone: (337) 421-6560

Website: <https://www.sowela.edu/>

South Louisiana Community College

Resources: Free HiSET prep and ESL classes

Phone: (337) 521-9056

Website: <https://www.solacc.edu/academics/adult-education>

American Red Cross

Resources: CPR and first aid training courses

Phone: (337) 478-5122

Website: www.redcross.org

Louisiana Rehabilitation Services

Resources: Helps people with disabilities access job skills, employment, and career development

Address: 3616 Kirkman Street, Lake Charles, LA 70607

Phone: (337) 475-8038 or 1-800-520-0589

Website: <https://rsofla.com/>

Healthcare

Southwest Louisiana AIDS Council (SLAC)

Resources: Services for HIV-positive individuals: counseling, testing, education, case management, food pantry, support groups, dental & eye care, transportation

Address: 425 Kingsley Street, Lake Charles, LA 70601

Phone: (337) 439-5861 or 1-800-256-5145

Website: <https://www.slac.org/>

Partners for Prescription Assistance

Resources: Helps eligible patients access medications at low or no cost

Phone: 1-888-477-2669

Website: www.pparx.org

Children's Special Health Services & Calcasieu Parish Health Unit

Resources: Diagnostic and treatment services for children with chronic, disabling, or serious medical conditions

Address: 3236 Kirkman Street, Lake Charles, LA 70601



Phone: (337) 478-6020

Website: <https://ldh.la.gov/bureau-of-family-health/childrens-special-health-services>

C.M.A.P. – Cenla Medication Access Program

Resources: Free medication access for Louisiana residents age 18+ without Medicaid/Medicare/private insurance who meet income guidelines

Phone: (318) 443-7494 or 1-888-443-7494

Website: www.cmaprx.org

Patient Advocate Foundation

Resources: Free help navigating the healthcare system. Assistance with insurance, financial issues, and chronic illnesses.

Phone: 1-800-532-5274

Website: www.patientadvocate.org

Senior RX (Calcasieu Council on Aging)

Resources: Medication assistance for individuals age 21+ with chronic illness (including psychiatric meds)

Address: 3950 Highway 14, Lake Charles, LA 70607

Phone: (337) 474-2583 or 1-800-223-5872

Website: <https://calcoa.org/>

Calcasieu Community Clinic

Resources: Free health services for low-income, working uninsured adults. Includes Diabetes Management Program. One household member must work at least 20 hours/week.

Address: McNeese State University, Juliet Hardtner Hall

PO Box 91775 / 550 East Sale Road Ste 217, Lake Charles, LA 70609

Phone: (337) 478-8650

Website: <https://www.calcasieucommunityclinic.com/>

Southwest Louisiana Center for Health Services

Resources: Comprehensive medical care for uninsured, underinsured, and low-income populations

Address: 2000 Opelousas Street, Lake Charles, LA 70601

Phone: (337) 439-9983

Website: www.swlahealth.org

New Life Counseling

Resources: Counseling services, STI testing, pregnancy testing (no walk-ins for STI or ultrasound)

Address: 631 E School Street, Lake Charles, LA 70607

Phone: (337) 474-7003 or 1-800-712-4357

Website: <https://thenewlifecenter.org/>

Southwest Louisiana Independence Center (SLIC)

Resources: Medical equipment for qualifying elderly/disabled residents, CPT lab, advocacy, and referrals

Address: 4320 Lake Street, Lake Charles, LA 70605

Phone: (337) 477-7194 or 1-888-403-1062

Website: www.slic-la.org

Mental Health, Counseling, and Substance Abuse

Adult Protection

Resources: Investigates abuse, neglect, exploitation, and extortion of disabled adults (ages 18–59)

Phone: 1-800-898-4910

**Reports accepted by phone only

**Alcoholics Anonymous**

Resources: Lists AA meetings in Southwest Louisiana

Website: www.aa-swla.org

Disney & Associates

Resources: Counseling and therapy services

Address: 133 Jefferson Drive, Lake Charles, LA 70605

Phone: (337) 431-7194

Website: N/A

Imperial Calcasieu Human Services Authority (ImCal) – Behavioral Health Clinic

Phone: (337) 475-8022 or 1-866-698-5304

Fax: (337) 475-8054

Address: 4105 Kirkman Street, Lake Charles, LA 70607

Website: <https://imcalhsa.org/>

Family & Youth Counseling Agency

Resources: Mental health services, crisis support, and counseling

Address: 220 Louie Street, Lake Charles, LA 70601

Phone: (337) 436-9533

Website: www.fyca.org

Child and Adolescent Response (After Hours)

Resources: Crisis response for children and families

Phone: 1-800-272-8367 (Available after hours, weekends, and holidays)

National Alliance on Mental Illness (NAMI) – Southwest Louisiana

Resources: Mental health advocacy and Family-to-Family education programs

Phone: (337) 515-4464

Website: www.namiswa.com

National Suicide Prevention Lifeline / Veteran's Crisis Line

Resources: 24/7 mental health crisis support

Phone: 1-800-273-TALK (8255)

Pregnancy Counseling – Volunteers of America

Resources: Free pregnancy counseling

Phone: (337) 497-0034 (Lake Charles) or 1-877-291-6907 (24-hour line)

University United Methodist Church – Circle Up Support Group

Resources: Faith-based mental health support group

Address: 3501 Patrick Street, Lake Charles, LA 70605

Phone: (337) 477-2003

Website: www.universitymethodist.com

Adult & Elderly Protection (Hotline)

Phone: 1-800-898-4910

Hours: Monday–Friday, 8 AM–4:30 PM

Child Protection Hotline

Resources: Reports abuse/neglect of children (ages 0–18)

Phone: (337) 491-2545

ABC Pregnancy Resource Center (Lake Charles)

Resources: Pregnancy counseling and support



Address: 600 Belden St. Lake Charles, LA 70601
Phone: (337) 433-2797
Website: www.abcprc.com

Milestone Behavioral Services
Resources: ABA and behavioral therapy services
Address: 2016 Oak Park Blvd, Lake Charles, LA 70601
Phone: (337) 429-5248 or (337) 540-9737
Website: www.milestonesbehavioral.com

St. Nicholas Center for Children
Resources: Therapeutic, educational, and social services for children with autism, developmental delays, and neurological disorders. Family support also available.
Address: 4066 Ryan Street, Lake Charles, LA 70601
Phone: (337) 491-0800
Website: www.stnickcenter.org

Autism Services of Southwest Louisiana
Resources: Services for adults with autism
Address: 3006 Common Street, Lake Charles, LA 70601
Phone: (337) 436-5001
Website: www.autismservicesswla.com

Behavior Intervention Resources, LLC
Resources: Behavioral therapy and ABA services
Address: 2912 Warren Avenue, Lake Charles, LA 70601
Phone: (337) 661-4041
Website: www.behaviorir.com

Sprouts Behavior Development Center
Resources: ABA-based services for children with autism and related needs
Address: 4819 Ihles Road, Lake Charles, LA 70605
Phone: (337) 602-6247
Website: www.sproutsbdc.com

McNeese Autism Program (MAP)
Resources: ABA therapy for children with autism and other behavioral/developmental conditions. Services include early interventions, communication/language training, parent/caregiver support, social skills, behavior and feeding interventions.
Address: 4205 Ryan St. Lake Charles, LA 70605
Phone: (337) 562-4246
Website: www.mcneese.edu/autism

Legal Aid and Advocacy

Calcasieu Parish District Attorney's Office – Victim Assistance Division
Resources: Legal support and advocacy for crime victims
Address: 1020 Ryan St., Lake Charles, LA 70601
Phone: (337) 437-3400
Website: www.calcasieuda.org

ACLU of Louisiana
Resources: Legal advocacy for civil liberties and constitutional rights
Website: www.laaclu.org



Calcasieu Parish Indigent Defender Office (Public Defenders)

Resources: Legal defense for individuals who cannot afford an attorney in criminal cases

Address: 220 Louie Street, Lake Charles, LA 70601

Phone: (337) 436-1711

Website: N/A

Faith and Justice Legal Advice Clinics

Resources: Free legal clinics hosted by volunteer attorneys and community partners

Address: Varies by location/event

Website: www.la-law.org

Southeast Louisiana Legal Services (SLLS)

Resources: Free civil legal aid for eligible individuals in southwest and southeast Louisiana

Phone: 1-844-244-7871

Website: www.slls.org

Southern Poverty Law Center

Resources: Legal advocacy for racial justice, immigrant rights, and economic justice

Phone: (334) 956-8200

Website: www.splcenter.org

Louisiana Legal Services – Find Legal Help

Resources: Online portal to locate legal aid in your parish

Website: www.lawhelp.org/la

Families and Friends of Louisiana's Incarcerated Children (FFLIC)- Lake Charles Chapter

Resources: Advocacy and resources for youth and families involved or at risk of being involved in the youth incarceration system

Phone: (504) 708-8376

Website: <https://www.ffiic.org/>

Louisiana Civil Justice Center

Resources: Free legal advice hotline, family law, housing, disaster legal assistance

Phone: 1-800-310-7029

Website: www.laciviljustice.org

Transportation

Resources: Medicaid recipients may qualify for non-emergency medical transportation. Contact your health plan's transportation provider for scheduling

Website: <https://ldh.la.gov/page/medical-transportation>

- Legacy / Traditional Medicaid
Transportation Provider: Verida
Call Center: 1-855-325-7626
TTY: Not available
- Aetna Better Health of Louisiana
Transportation Provider: MediTrans
Call Center: 1-877-917-4150
TTY: 1-866-288-3133



- AmeriHealth Caritas of Louisiana
Transportation Provider: Verida
Call Center: 1-888-913-0364
TTY: 1-866-428-7588
- Healthy Blue
Transportation Provider: MediTrans
Call Center: 1-866-430-1101
TTY: 1-800-846-5277
- Humana Healthy Horizons
Transportation Provider: MediTrans
Call Center: 1-844-613-1638
TTY: 1-800-618-4781
- Louisiana Healthcare Connections
Transportation Provider: MTM
Call Center: 1-855-369-3723
TTY: 1-855-369-3723
- UnitedHealthcare
Transportation Provider: ModivCare
Call Center: 1-866-726-1472
TTY: 1-844-488-9724

Calcasieu Parish Public Transit System

Resources: Provides special transportation services for eligible residents. Application required.

Phone: (337) 721-4040

Address: 3001 Industrial Avenue, Lake Charles, LA 70601

Website: www.calcasieu.gov/services/human-services/human-services-programs/transportation



FFLIC



FFLIC